Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



REPORT TO: Health and Wellbeing Board

Date of Meeting: 26th January 2016

Report of: Director of Public Health

Subject/Title: 0-19 Healthy Child Programme

1 **Report Summary**

1.1 The purpose of this report is to inform Members of the Health and Wellbeing Board of progress in implementing a 0-19 Healthy Child Programme service for Cheshire East.

2 Recommendations

2.1 That Members note the content of the report

3 Reasons for Recommendations

3.1 This report is for information only.

4 Impact on Health and Wellbeing Strategy Priorities

- The 0-19 Healthy Child Programme makes a vital contribution to Outcome 4.1 One of the Health and Wellbeing Strategy (Starting and Developing Well) by ensuring that children have the best start in life and that they and their families and carers are supported to feel healthy and safe and reach their full potential.
- The 0-19 Health Child Programme also makes a vital contribution to the council's outcomes. In particular it contributes to: outcome 1: our communities are strong and supported; outcome 3: people have the life skills and education they need to thrive; and outcome 5: people live well and for longer.

5 **Background and Options**

5.1 The Healthy Child Programme is the main universal health programme for improving the health and wellbeing of children. It comprises services for

Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



children aged 0 to 5 (Health Visiting and Family Nurse Partnership) and 5 to 19 (School Nursing).

- 5.2 Prior to October 2015 NHS England was responsible for commissioning Health Visiting and Family Nurse Partnership while local authority Public Health Departments were responsible for commissioning School Nursing services including the mandatory National Child Measurement Programme (NCMP). Responsibility for commissioning Health Visiting and Family Nurse Partnership services transferred to local authorities on 1st October 2015.
- 5.2 In March 2015 Cheshire East Council commenced a competitive tender process to seek a suitably qualified and experienced provider to deliver 0-19 Healthy Child Services for the Borough. The tender was split into four lots as follows.
 - Lot 1 0-5 Years Health Visitor and Family Nurse Partnership
 - Lot 2 School Health 5-19 Healthy Child Programme including the National Child Measurement Programme
 - Lot 3 Targeted Breastfeeding Support Service
 - Lot 4 Vaccinations and Immunisations Programme (this element of the tender was commissioned on behalf of NHS England who are the funders for this service.)
- 5.3 A key element of the tender specifications was the need to work in conjunction with the Council to bring about transformational change to the services leading to improved outcomes for Cheshire East children, their families and carers. The main aims of this change are to maximise service delivery integration with Children's services and make best use of the School Nurses time.
- 5.4 It is anticipated that integration with Children's services will lead to a more streamlined, holistic and efficient service for children and their families/carers as a result of:
 - Common and consistent assessments;
 - Putting children and their families at the centre of service delivery;
 - Enabling interventions to be made at the earliest possible stage;
 - Only having to tell story once;
 - Holistic and comprehensive service delivery that delivers the most appropriate support to meet the needs of children and families:

Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



- Single approach to goal setting and delivery;
- Value for money in delivery of public services.
- 5.5 The contract was awarded to Wirral Community NHS Trust who were able to demonstrate extensive experience of and aptitude for delivering 0-19 services in Wirral and a commitment to collaborate with the Council to transform the services.
- 5.6 The new contract commenced on 1st October 2015 at which point eligible staff transferred from the incumbent provider East Cheshire NHS Trust to Wirral Community NHS Trust under TUPE regulations. At the time of writing the report the service employs 125.71 full time equivalents and has a vacancy rate of 5.9% equating to 7.42 fte vacancies. As the service is in a consultation period with staff over the structure of the service it is unable to recruit to these vacancies at the present time, however, where possible these are being backfilled by bank staff or extended contract hours. It is anticipated that recruitment to any remaining vacancies following the consultation period can commence in early January 2016.
- 5.7 Contract management for the service will be carried out via Quarterly Contract Management meetings with Council Commissioners. Appendix A describes the contract management arrangements in detail. These form part of the signed contract with Wirral Community NHS Trust. In summary, contract management has three elements:
 - A suite of performance indicators for both the 0-5 and 5-19 elements of the service:
 - A quarterly monitoring report framework containing qualitative information on, for example, compliments and complaints; service development activities; partnership working; service quality; staffing; communication and engagement etc
 - A schedule of Incentivised payments showing the targets that the service must achieve in order to receive service credits.

These documents are embedded in the attached Appendix A.

5.8 A 0-19 Healthy Child Programme Transformation Board has been established consisting of representatives from Cheshire East Council Children's and Public Health Departments and Wirral Community NHS Trust and chaired by Councillor Rachel Bailey. The aim of the Board is to jointly identify and

Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



implement opportunities to integrate service delivery and deliver transformational service change, to contribute to the development of the Emotionally Healthy Schools and Parent Journey programmes and ensure that non specialist practitioners are appropriately trained.

- 5.9 To date the Board has held three formal meetings. Progress in delivering transformation will be measured by a joint action plan and key performance indicators which will continue to be co-produced as the work of the Board progresses however progress to date includes:
- 5.9.1 Plans are being put in place to co-locate the 0-19 service within Children's Centres from April 2016. This work needs to consider allocation of resources according to need. The Estates Plan has been timed to coincide with the introduction of a new IT system SystmOne.
- 5.9.2 Templates for the new system are in the process of being co-produced by Officers from Cheshire East Council and Wirral Community NHS Trust with the aim that the templates link with the stops along the Parent Journey the outcomes for which are set out at Appendix B. The Parent Journey is an integrated pathway which includes 8 stages of assessment including the 2 yr old integrated review which will be jointly delivered by CEFS staff and Health Visitors. There are 14 stops some that will be delivered in the children's centres and some completed by Health staff in the parents own homes for children pre- birth to starting school. This will improve data collection and over time develop an improved understanding of need. It will also improve appropriate data sharing.
- 5.9.3 An improved understanding of need will support the development of key pathways for families with identified need. In the short term this is likely to focus on parental mental health, speech and language development and child mental health.
- 5.9.4 Commitment has been secured for a jointly funded post to support further development and implementation of the shared Parent Journey which will be introduced for families of all babies born from April 2016. Training on the Parent Journey will be rolled out to relevant staff in the New Year.
- 5.9.5 Representation from the services has been secured for the Local Children's Safeguarding Board (LSCB). The Board endorsed a paper which was presented to the LSCB on 12 November 2015 which proposed that the LSCB

Eastern Cheshire Clinical Commissioning Group Clinical Commissioning Group



Early Help sub group be tasked with exploring options relating to the role of the 0-19 service in safeguarding and reporting back to the LCSB within 6 months. The aim of this piece of work is to achieve a balance between providing an appropriate level of input into Safeguarding meetings and case conferences and early intervention work.

- 5.9.6 Representation from the service has been secured for the Emotionally Healthy Schools steering group. School nurses are involved in the developing virtual teams in each of our six pilot secondary schools and will attend national CAMHS School Link training in January and March 2016.
- 5.9.7 Work to explore opportunities to integrate various Children's assessments e.g. school readiness checks, 2-2½ year checks and EYFS profiles is underway. The aim of this work is to compare the tools used for these checks, what needs they can identify and who sees the assessments with a view to agreeing an appropriate set of measures to support these checks.
- 5.10 In conclusion the Board is making reasonable progress given the relatively early stage, however, there is still much work to do to complete the transformation of the service. It is proposed that a further progress report be presented to the Health and Wellbeing Board in 6 months.

6 **Access to Information**

6.1 The background papers relating to this report can be inspected by contacting the report writer:

Name: Joanne Sutton

Designation: Commissioning Manager

Tel No: 01270 686913

Email: joanne.sutton@cheshireeast.gov.uk